Course Information

Course Description: Advanced Health Care Management examines the daily operations of health care organizations. This course addresses governance, line management, staff support, and the implementation of business strategies. The course focuses on the effective management of health care professionals and identifies unique human resource elements in health care organizations. This class is suitable for clinicians interested in basic management principles.

Course Learning Objectives

Learning Outcomes and Assessments: By the end of this course and assessed by the application of reading materials in Assigned Group Module Discussion Boards, Case Study Analysis Exercise, Weekly Response Exercises (Quizzes), Group Research Project and an Examination, students will be able to:

1. Identify variables that impact the effective management of healthcare organizations.

2. Understand the importance of an organization’s mission, values, and the role an organization’s culture has on an organization’s performance.

3. Identify various theories specific to leadership and management, operations management, human resource management and their impact on organizational performance.

4. Understand the role, responsibilities, and impact healthcare providers (i.e. professional staff, support staff, administrative staff, medical staff, board members and others) have in the delivery of healthcare services.

5. Understand the impact that management theories, managerial structures, operations management, human resource management and strategic initiatives have on the performance of healthcare organizations.

6. Understand the impact leadership has on organizational performance from the perspectives of operations management and strategic planning.

Required Textbook: There is one required textbook for the course:

### Grade Distribution

<table>
<thead>
<tr>
<th>Assignment</th>
<th>Frequency</th>
<th>Percentage</th>
<th>Point Value</th>
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<tbody>
<tr>
<td>Assigned Group Discussion Boards</td>
<td>3</td>
<td>10%</td>
<td>100 points</td>
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<tr>
<td>Weekly Response Exercises (Quizzes)</td>
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<td>100 points</td>
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<tr>
<td>Midterm Case Study Analysis Exercise</td>
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<tr>
<td>Group Research Project</td>
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<tr>
<td>Self-Reflection and Peer Review Exercise</td>
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<tr>
<td>Final Examination</td>
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<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
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### Course Schedule

**Module I: Introduction / Overview of High Performing Healthcare Organizations, Chapters 1 - 4**

*Course Introduction Week*

- Post Introduction on Introduction Discussion Board
- Syllabus Quiz

**Week #1**

- Read Chapter 1 and Review Video Lecture
- Complete Weekly Response #1 on Chp. 1

**Week #2**

- Read Textbook Chapter 2 and Review Video Lecture
- Weekly Response Exercise #2 on Chp. 2

**Week #3**

- Read Textbook Chapter 3 and Review Video Lecture
- Complete Weekly Response Exercise #3 on Chp. 3

**Week #4**

- Read Textbook Chapter 4 and Review Video Lecture
- Complete Weekly Response Exercise #4 on Chp. 4
- Complete Module I Discussion Board

**Module II: Foundations of Clinical Performance, Chapters 5 - 9**

**Week # 5**

- Read Textbook Chapter 5 and Review Video Lecture
• Complete Weekly Response Exercise #5 on Chp. 5

Week #6
• Read Textbook Chapters 6 and 7 and Review Video Lectures
• Complete Weekly Response Exercises #6 & #7 for Chps. 6 & 7

Week #7
• Read Textbook Chapter 8 and Review Video Lecture
• Complete Weekly Response Exercises #8 for Chp. 8

Week #8
• Read Textbook Chapter 9 and Review Video Lecture
• Complete Weekly Response Exercise #9
• Complete Module II Discussion Board

Week #9
• Midterm Exercise, a Case Study Analysis Report

Module III: Logistics and Strategic Support, Chapters 10 - 15

Week #10
• Read Textbook Chapter 10 and Review Video Lecture
• Complete Weekly Response Exercise for Chp. 10

Week #11
• Read Textbook Chapter 11 and 12 and Review Video Lectures
• Meet virtually in Collaborate Ultra for Research Project

Week #12
• Read Textbook Chapter 13 and Review Video Lecture
• Complete Module III Discussion Board

Week #13
• Meet virtually in Collaborate Ultra for Group Research Project

Week #14
• Meet virtually in Collaborate Ultra for Group Research Project

Week #15
• Group Research Project due

Week #16
• Final Examination