

**YOUR GUIDE TO
USD STUDENT HEALTH SERVICES AT
Sanford Clinic Vermillion**
20 S. PLUM STREET ♦ VERMILLION, SD 57069
PHONE: (605) 624-9111 FAX: (605) 624-6636
BILLING QUESTIONS: (605) 638-8279

www.usd.edu/shs

<https://myu.usd.edu>

“Working Together to Keep You Healthy”

WELCOME: Sanford Clinic Vermillion has been the provider for USD Student Health Services since July 1, 2002. This has been a great way for Sanford Vermillion to work together with the University to enhance our services to USD students and the community. Our priorities are to provide high quality and convenient care in a friendly, clinic environment and treat you with professionalism, respect, and dignity. We are committed to providing you with *Service Excellence* and conduct regular patient satisfaction surveys to ensure that we are doing just that.

All currently enrolled USD Students who pay the General Activity Fee each semester are eligible to use Student Health. Your “Coyote Card” **must be presented** as identification when using Student Health Services. Services not covered under Student Health can be filed to insurance. A copy of your insurance card will be taken at the time of service. It is up to the patient to ensure that Sanford Clinic Vermillion has up to date and accurate insurance information. For more information about Student Health see the website at www.usd.edu/shs.

A. Who Can Use Student Health Services?

All currently enrolled USD students paying the semester General Activity Fee are eligible to use Student Health Services. Your “Coyote Card” **must be presented** as identification when using Student Health Services.

B. Hours of Student Health Services:

Monday through Friday 7:30 a.m. – 8:00 p.m.

Saturday 8:30 a.m. – 11:30 a.m.

(Excluding six national holidays observed by Sanford Clinic Vermillion)

C. Appointments/“Walk-ins:”

Student Health Services uses an appointment system to provide convenience and timeliness in meeting your health care needs. You may schedule an appointment with any of the clinic doctors, physician assistants or nurse practitioners depending on their availability, your schedule and urgency of your condition. Students with an urgent care need may “walk-in” without an appointment and wait for the next available time to be examined. We will try and fit you in between scheduled appointments. Keep in mind that there could potentially be a wait time depending on our clinic schedule and availability of a provider.

D. Student Health Advisory Committee:

The success of Student Health as a helpful service to students is dependent on student participation in the Student Health Advisory Committee. The committee is made up of student members appointed by the USD Student Association, three University faculty/staff members and the Clinic Medical Director, Clinic Manager and Student Health Services Coordinator. This committee provides ongoing communication about Student Health Services, monitors student satisfaction and ensures cooperation in developing and improving Student Health programs and services.

E. Basic Student Health Services Provided:

Student Health Services is designed to meet your basic and urgent health care needs conveniently, confidentially, and with high quality. The goal is "To Keep You Healthy". Your General Activity Fee payment covers these basic and urgent health care services. Many of the Student Health Services we provide to you are either no-charge services or special fee services that are charged to you at a significantly reduced rate. Co-pays are applicable for all of the physicals that we offer. These reduced fee services and co-pays are to be paid at the time the service is provided to you.

Because Federal regulations stipulate that we must bill all insurance companies at the same rate, we can not bill the Student Health reduced fee services or co-pays to your insurance companies. We have set up the reduced fee services and co-pays for USD Student Health Services only.

If you want us to submit your bill to your insurance company, we will need to change your account for that visit from Student Health Services to a Private Pay account and then the Student Health fees would also change to the fees we charge the general public. ***This request must be made at the time the appointment is scheduled or on the day of the appointment.*** Please contact the Student Health Coordinator for any requests for changes made after your services have been billed.

By making an appointment under Student Health Services, you will receive all covered Student Health Services at the reduced rates we have set up for this purpose. Any services that are not covered under Student Health Services will be filed to your insurance company as long as you have provided us with that information. If we do not have your insurance information or if you are not covered by insurance, these services will be charged to your "self pay" account and you will be responsible for the balance due. We accept cash, check, credit card or Coyote Card. If you receive a bill for a balance you believe should be filed to insurance, please contact us with your insurance information or to verify the information is on your account.

If you have any questions about the cost of the services that you receive, you are encouraged to ask. Services provided under the Student Health contract include:

1. **Basic Care Examinations** – including urgent care for acute illnesses and injuries, and evaluation of colds, as well as laceration repair and simple fracture treatment.
2. **Basic Laboratory Services** - Labs provided to you at no charge through the Student Health contract include: Urinalysis/Micro, Automated Complete Blood Count, White Cell Count, Hemoglobin, Platelet, Glucose, Occult Blood Screen, Pregnancy and Strep tests. Some other lab tests and titers are provided at a reduced fee.
3. **Basic X-ray Services** – including chest x-rays and x-rays of extremities and reading by Clinic physicians in conjunction with your Basic Care examination. A separate bill for the reading of your x-ray will come from the radiologist and his/her organization.
4. **Patient Education**
5. **Initial Nutritional Evaluation and Treatment** and one follow-up visit. Must be referred by Student Health provider.
6. **Initial Rehabilitation Service and Athletic Injury Evaluations** – Must be referred by Student Health provider.
7. **Allergy Injections** – Student must provide allergy serum and a physician order to administer allergy injections. \$5.00 per injection co-pay required.
8. **Injections and Immunizations** – at cost. Please ask for current prices.
9. **HIV Pre-Test and Post Test Counseling**
10. **Orthopedic Supplies** – at cost. Please ask for current prices.
11. **Annual Gynecological Exam** – with \$20.00 co-pay.
 - There is additional cost for STD tests at reduced fees.
 - You will receive a separate bill from LCM for your Pap smear pathology test.
12. **Annual Physical** – with \$15.00 co-pay.
13. **Nursing Physical** – with \$15.00 co-pay.
14. **Student Teaching and Job Physicals** – with \$25.00 co-pay.
15. **Athletic Physical** – with \$15.00 co-pay.
16. **Pre-operative Physical** – with \$50.00 co-pay.
17. **Respiratory Care** – evaluation and treatment.
 - Nebulizer treatments \$10.00 co-pay
- 18.

19. **Health Education with Sanford Vermillion/USD Wellness Program Classes** – including Health Assessments and Healthy Lifestyle classes (some fees may apply)
20. **Disease Screening Services** – some fees may apply.
21. **Counseling Services** – provided by USD Student Counseling Services located in Julian Hall (Telephone 677-5777).
22. **Family Planning Services** – provided by SD Department of Health Family Planning Clinic in Julian Hall (Telephone 677-5278).

Services and fees may be subject to change at the discretion of Student Health Services.

F. Prescription Drugs: Prescription drugs are the student's responsibility and you may use the pharmacy of your choice. Limited amounts of some basic medications are provided at no additional cost as part of some initial treatment regimens until the prescription can be filled.

G. After Hours Health Questions and Care not included in Student Health Services

You may contact Sanford HEALTHFORMATION toll free at 1-800-445-5788 if you have health questions when Student Health Services is not open. This is a 24/7 help line for medical questions answered by nurses. If you choose care at the Hospital Emergency Room or other locations, the cost of this care and any insurance arrangements are the student's responsibility.

H. Meet our Medical Staff

You can also find information on our providers and other facility services at www.sanfordvermillion.org.

Mary Jo Olson, MD, Family Practice

Dr. Olson received her medical degree from the University of South Dakota School of Medicine. Dr. Olson is certified by the American Board of Family Practice. In addition to her focus on family practice, Dr. Olson's interests include obstetrics and gynecology, pediatrics, preventative and adult medicine, and women's health.

Roy Mortinsen, MD, Family Practice

Dr. Mortinsen received his medical degree from the University of South Dakota School of Medicine. Dr. Mortinsen is certified by the American Board of Family Practice. His practice includes family medicine, emergency care, sports medicine and obstetrics.

***Fernando Escobar, MD, General Surgeon**

Dr. Fernando Escobar received his medical degree from the University of Yucatan School of Medicine at Yucatan Mexico. Dr. Escobar completed his general surgery residency at Fairview General Hospital in Cleveland, OH. Dr. Escobar served 17 years in the field of general surgery in the United States Air Force. Dr. Escobar is certified with the American Board of Surgery.

***Dr. Escobar will see USD students under Student Health if his schedule allows. However, any surgical services or surgical consultations done by Dr. Escobar are not subject to Student Health discount prices.**

Travis Slaba, PA-C

Physician Assistant

Travis received his degree in Physician Assistant Studies from the University of South Dakota. He is certified by the National Commission on Certification of Physician Assistants in Family Practice and Emergency Medicine and also earned special recognition for achievements in and knowledge of surgery. Travis is also a South Dakota Certified PA.

Anthony Burbach, PA-C

Physician Assistant

Anthony received his Masters degree in Physician Assistant Studies from the University of South Dakota in 2008. Burbach has been a resident of the Vermillion community for 15 years.

Judith Nelson, CNP

Certified Nurse Practitioner

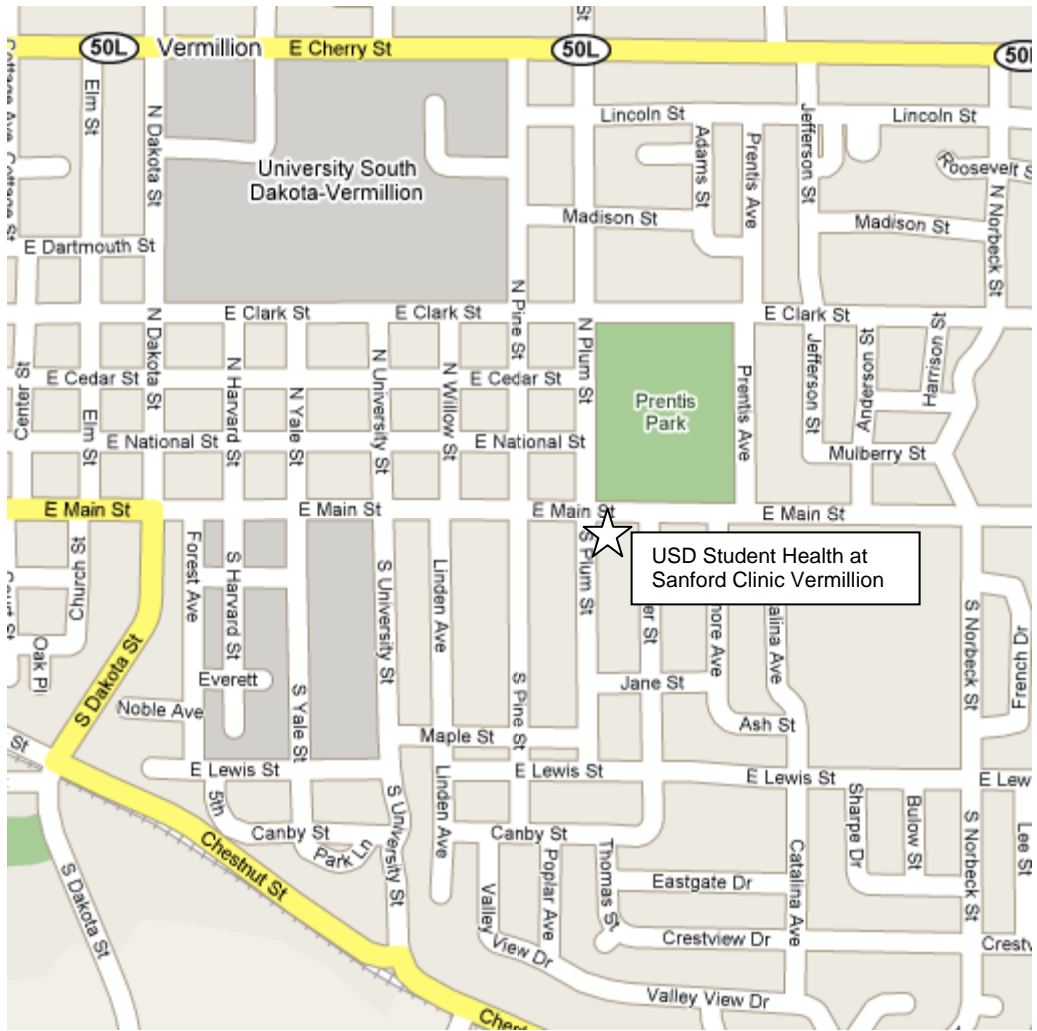
Judith received her Master of Science in Nursing from the University of Nebraska Medical Center. She is certified as a Family Nurse Practitioner and Occupational Health Nurse Specialist by the American Academy of Nurse Practitioners and the American Board for Occupational Health Nurses.

Melissa Shefl, PA-C

Physician Assistant

Melissa is a graduate of the University of South Dakota Physician Assistant Studies Program. Shefl completed her undergraduate Degree at Mount Marty College in Yankton, South Dakota

I. Location – USD Student Health at Sanford Clinic Vermillion
20 S. Plum Street, Vermillion, SD



USD Student Health at Sanford Clinic Vermillion

Located at the Sanford Vermillion Medical Center
20 S Plum St
Vermillion, SD 57069

Appointments: 605-624-9111

Enter the doors underneath the large glass covered awning. The clinic reception is to the right as you enter. Check in at the clinic reception desk.

J. **ADDITIONAL HEALTH SERVICES AVAILABLE **

The provider will coordinate your care, including consultation with your hometown doctor and parents at your request. A full range of additional health services is available in Vermillion as outlined below. **These services are not included in Student Health discounts.** If you have questions about the cost of services that you receive, you are encouraged to ask.

Sanford Vermillion Medical Center Services

For More Information Call (605) 624-2611

- 24-Hour Emergency Care and Ground and Air Ambulance support/access
- Full Service 25-Bed Hospital – Medical, Surgical, Pediatric, Obstetrical Care by local Medical Staff
- Diagnostic Services – CT, MRI, Mammography, Ultrasound, X-Ray, Full Service Laboratory
- Rehabilitation – Physical, Occupational, Speech, Cardiac, and Recreational Therapy
- Respiratory Care – Asthma Education
- Teaching affiliation with USD Health Science Programs
- Specialty Outreach Clinics – Allergy, Asthma, Cardiology, ENT Surgery, Gastroenterology, Mental Health, Neurology, OB/Gynecology, Orthopedics, Podiatry, Pulmonary, and Pediatric Cardiology
- Sanford Vermillion-USD Sports Medicine Programs
- Sanford Vermillion-USD Wellness and Community Health Education Program
 - Diabetes Management and Education, Prenatal and Child Birth Classes, Exercise Programs, Health Screenings & Disease Management Programs, Occupational Health Services, Tobacco Cessation Classes, The LEARN Program (nutritional weight management course)

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