

USD Student Health Frequently Asked Questions...

Who Can Use Student Health Services?

All currently enrolled U Students paying the semester General Activity Fee are eligible to use Student Health Services. Your "Coyote Card" must be presented as identification when using Student Health Services.

Hours of Student Health Services (Call to verify summer hours)

Monday - Friday 7:30 A.M. - 8:00 P.M.

Saturday 8:30 A.M. - 11:30 A.M.

(Excluding six national holidays observed by Sanford Clinic Vermillion)

Appointments/"Walk-ins"

Student Health Services uses an appointment system to provide convenience and timeliness in meeting your health care needs. You may schedule an appointment with any of the Clinic doctors, physician assistants or nurse practitioners depending on their availability, your schedule and urgency of your condition. Students with an urgent care need may "walk-in" without an appointment and wait for the next available time to be examined. We will try and fit you in between scheduled appointments. Keep in mind that there could potentially be a wait time depending on our clinic schedule and availability of provider.

Student Health Advisory Committee

The success of Student Health as a helpful service to students is dependent on student participation in the Student Health Advisory Committee. The committee is made up of six student members appointed by the USD Student Association, three university faculty/staff members and the Clinic Medical Director and Student Health Services Coordinator. This committee provides ongoing communication about Student Health Services, monitors student satisfaction and ensures cooperation in developing and improving Student Health programs and services.

Basic Student Health Services Provided

Student Health Services is designed to meet your basic and urgent health care needs conveniently, confidentially, and with high quality. the goal is "To Keep You Healthy". Your General Activity Fee payment covers these basic and urgent health care services. Many of the Student Health Services we provide to you are either no-charge services or special fee services that are charged to you at a significantly reduced rate. Co-pays are applicable for many of the physicals that we offer. These reduced fee services and co-pays are to be paid at the time the service is provided.

Because federal regulations stipulate that we must bill all insurance companies at the same rate, we can not bill the Student Health reduced fee services or co-pays to your insurance companies. We have set up the reduced fee services and co-pays for USD Student Health Services only.

If you want us to submit you bill to your insurance company, we will need to change your account for that visit from Student Health Services to a Private Pay account and then the fees charged would also change to the fees we charge the general public. **This request must be made at the time the appointment is scheduled or on the day of the appointment.**

By making an appointment under Student Health Services, you will receive all covered Student Health Services at the reduced rates we have set up for this purpose. Any services

that are not covered under Student Health Services will be filed to your insurance company as long as you have provided us with that information. If we do not have your insurance information or if you are not covered by insurance, these services will be charged to your "self-pay" account and you will be responsible for the balance due. We accept cash, check, credit card or Coyote Card. If you receive a bill for a balance you believe should be filed to insurance, please contact us with your insurance information unless you have already done so.

If you have any questions about the cost of the services that you receive, you are encouraged to ask. Services provided under the Student Health contract include the following:

1.	Basic Care Examinations- including urgent care for acute illnesses and evaluation of colds, symptom relief including non-prescription medications, as well as care for injuries such as laceration repair and minor orthopedic treatment.
2.	Basic Laboratory Services- provided in conjunction with your Basic Care examinations. Mono tests and pregnancy tests have a \$6 co-payment required.
3.	Basic X-ray Services- including chest x-rays and x-rays of extremities and reading by Clinic physicians in conjunction with your Basic Care examinations. A separate charge will apply for x-ray readings by a Radiologist (Medical X-ray Center).
4.	Patient Education
5.	Initial Nutritional Evaluation
6.	Initial Rehabilitation Service and Athletic Injury Evaluations
7.	Allergy Injections- allergy serum and a physician order to administer to be provided by students - \$5/injection co-payment required
8.	Injections and Immunizations - at cost
9.	HIV Pre-Test and Post-Test Counseling
10.	Orthopedic Supplies - at cost
11.	Annual Gynecological Exam - with \$15 co-pay, if made through Family Planning, \$20 if not through Family Planning
12.	Student Teaching and Job Physicals - with \$25 co-pay
13.	Athletic Physicals - with \$15 co-pay
14.	Travel Physicals - with \$25 co-pay - this must be travel associated to USD, such as a class requirement.
15.	Pre-operative Physicals- with \$50 co-pay
16.	Respiratory Care- evaluation and treatment Nebulizer treatments \$10 co-pay
17.	Health Education with Sanford/USD Wellness Program Classes - including Health Assessments and Healthy Lifestyle classes (some fees may apply)
18.	Disease Screening Services - some fees may apply
19.	Counseling Services- provided by the USD Student Counseling Services located in Julian Hall (Telephone 677-5777)
20.	Family Planning Services - provided by SD Department of Health Family Planning Clinic in Julian Hall (Telephone 677-5278)

Prescription Drugs

Prescription drugs are the student's responsibility and you may use the pharmacy of your choice. Limited amounts of some basic medications are provided at no additional cost as

part of some initial treatment regimens until the prescription can be filled.

After Hours Health Questions and Care not included in Student Health Service
You may contact Sanford HEALTHINFORMATION toll free at 1-800-445-5788 if you have health questions when Student Health Services is not open. If you choose care at the Hospital Emergency Room or other locations, the cost of this care and any insurance arrangements are the student's responsibility.

Additional Health Services Available

The provider will coordinate your care, including consultation with your hometown doctor and parents at your request. A full range of additional health services are available in Vermillion as outlined below. If you have questions about the cost of services that you receive, you are encouraged to ask.

Sanford Vermillion Medical Center Services **For more information call (605) 624-2611**

- 24-Hour Emergency Care and Ground and Air Ambulance support/access
- Full Service-36 Bed Hospital- Medical, Surgical, Pediatric, Obstetrical Care by local medical staff
- Diagnostic Services- CT, MRI, Mammography, Ultrasound, X-Ray, Full Service Laboratory
- Rehabilitation- Physical, Occupational, Speech, Cardiac, Pulmonary, and Recreational Therapy
- Respiratory Care-Asthma Education
- Teaching affiliation with USD Health Science Programs
- Specialty Outreach Clinics-Allergy and Asthma, Cardiology, ENT Surgery, Gastroenterology, Gynecology, Neurology, Ophthalmology, Orthopedics, Podiatry, Pulmonary, Rehabilitation, Urology, Vascular, Thoracic, and Cardiac Surgery
- Sanford-USD Sports Medicine Programs
- Sanford-USD Wellness and Community Health Education Program
 - Diabetes Management and Education, Prenatal and Child Birth Classes,
 - Exercise Programs, Health Screenings & Disease Management Programs,
 - Occupational Health Services, Tobacco Cessation Classes, The LEARN to Eat Smart Program (weight management course)