



How the transition to GoArmyEd will impact the Soldiers of the Army National Guard

Q: What is GoArmyEd?

A: GoArmyEd is the virtual gateway for all eligible Active Duty, National Guard and Army Reserve Soldiers to request Tuition Assistance (TA) online, anytime, anywhere for classroom and distance learning. It allows Soldiers to manage their education records including college classes, testing, on-duty classes and Army Education Counselor support.

Q: Is there any obstacles for Soldiers with the ARNG switching to GoArmyEd?

A: Yes. Soldiers will need to be much more proactive when applying for TA. Soldiers cannot apply after the drop/add date at their school which is typically 10 days into a term. South Dakota Army National Guard Education office will not have the flexibility it had previously. For example we will not be able to grant exceptions to policy and procedures, a board at Army Continuing Education System (ACES) will make any determinations on cases for Soldiers that apply late.

Q: What are the benefits of the ARNG switching to GoArmyEd?

A: Soldiers will no longer need a CAC reader to login to apply for their TA which was a major challenge to the previous TA system. Soldiers can also create their own Helpdesk cases if they run into an issue during our no duty hours.

Q: Will the South Dakota Army National Guard Education office still have a role in Soldiers TA?

A: Our office will have a HUGE role. Our TA Manager that will be reviewing and approving actions, he will also play a key role in resolving issues in GoArmyEd for our Soldiers. We will also be helping schools resolve issues they encounter with GoArmyEd. Our office will also award the STATE 50% tuition assistance from the applications received in GoArmyEd.

Q: What actions do Soldiers need to take?

A:

1. If you plan on attending school in the next year and want the military to help pay for it the first step all Soldiers should take **NOW** is to set up an account.

There is a step by step video and instructions on the GoArmyEd website at: www.goarmyed.com

There are also tools available on our Facebook page at: www.facebook.com/SDNGEducation

2. Once a Soldier's account is approved they can begin applying for TA 60 days prior to the class start date.

Q: Who should a Soldier contact if they have a problem with GoArmyEd?

A: Soldiers should contact their school, their unit, and our office at esosd@sd.ngb.army.mil or (605) 737-6621. They may also want to visit our Facebook page to check for an answer. If they run into a case that needs to be resolved immediately than can call the GoArmyEd Help Desk at 1-800-817-9990 or create a case on the website.

A handwritten signature in black ink that reads "Christian Johnson". The signature is written in a cursive, flowing style.

CW2 Christian Johnson
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South Dakota Army National Guard